

PRODUCT RETURN FORM

Chicret Essentials
G. Lazarou 47
Acharnes , 13671
+30 210-2205067
info@chicret.gr
www.chicret.gr



CUSTOMER & ORDER DETAILS	
FULL NAME	ORDER NUMBER (if you know it)
CORPORATE NAME (if exists)	
ADDRESS	Date of order (if you know it)
AREA / ZIP CODE CODE	
E-MAIL	DELIVERY DATE (if you know it)
MOBILE	

PRODUCT TO BE RETURNED & REASON				
PRODUCT CODE	REASON FOR RETURN/DESCRIPTION OF PROBLEM	QUANTITY	PRICE	ALTERNATIVES
				<input type="checkbox"/> Change <input type="checkbox"/> Return
				<input type="checkbox"/> Change <input type="checkbox"/> Return
				<input type="checkbox"/> Change <input type="checkbox"/> Return

REPLACEMENT PRODUCT IN CASE OF CHANGE			
NEW PRODUCT CODE	NEW PRODUCT COLOR	NEW PRODUCT SIZE	QUANTITY

REFUND DETAILS	
IBAN	
BANK NAME	
NAME OF BENEFICIARY	
IRIS ASSOCIATED NUMBER (if any)	

Place the return form together with the product you are returning in a well-sealed package, and send it to the address below. (For any return/exchange, please contact us.)

Chicret Essentials
Note : Returns
G. Lazarou 47
Acharnes,13671
+306986643601
info@chicret.gr

RETURN / EXCHANGE POLICY



Thank you for your order.

Not satisfied with your purchase? We are here to help.

The following are the terms and conditions that make up our Returns Policy.

EXCHANGES

- To make your change you must first contact the customer service department by phone or e - mail.
- In order to change an order, the products to be sent must be in their original condition as well as with all the necessary markings (tags).
- The product must be exchanged within 14 days of the date you received your order.
- In the event of a change and shipment of a new product, the customer is charged only for the shipment of the new product and not for the return, which will be made at the same time as the delivery of the new product. The first change is **FREE** !
- Any receipt, packing slip or proof of purchase must be included in the shipping package, along with the completed exchange form.
- No changes are made to lingerie, sex toys & earrings for hygiene reasons.

REFUNDS

- In case you want a refund, please contact our call center.
- The return of the parcel is done at the sender's charge within 14 working days from the day it was received. It is suggested to contact us if you want to use the partner couriers . In this case the cost of the Courier will be deducted from the refund amount.
- In order to return an order, the products to be sent must be in their original condition as well as with all the necessary markings (tags, etc.).
- Any receipt, packing slip or proof of purchase must be included in the shipping package, along with the completed return form
- The refund process takes place within ten (10) working days from the receipt of the product, following the method of initial payment or through IRIS .
- The refund is made on the net value of the products. Any other charges from Courier services (cash on delivery, shipping costs) are non-refundable.
- Since free shipping applies to the purchase of the product, in the event that a product is returned because it is not wanted or has been regretted by the buyer, the original shipping costs will be deducted from the amount that will be returned.
- Returns are not made on **lingerie, sex toys & earrings** for hygiene reasons. **Swimwear can only be changed, not returned.**

* Returns will not be accepted with a charge to the recipient or without contacting the relevant department returns.

RETURN ADDRESS

Chicret Essentials

Note : Returns

G. Lazarou 47, Acharnes, 13671

Phone : +00306986643601

email: info@chicret.gr